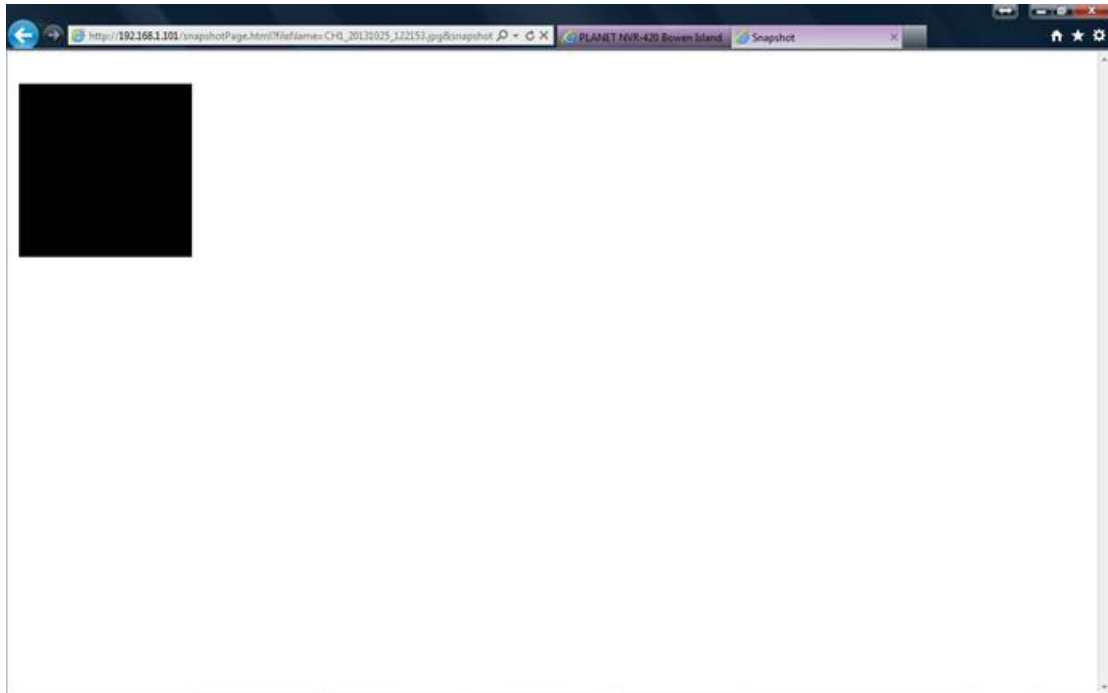## Frequently Asked Questions

Q: [NVR-810 / NVR-1610] Why snapshot can not use in IE9 of Win7? When a snapshot is taken a new tab opens, but the image is blacked out.

A: In Win7 and Vista OS need administrator to run IE normally. Please go to start menu and select IE run as administrator try again.